



**Building Stronger Families  
Quarterly Performance Report  
Quarter 3 2015-16**

**Headlines**

The Expanded Stronger Families Programme continues to develop at a good pace and Doncaster continues to show that it is able to deliver. Identification processes are working well and we are increasing the number of families identified as eligible by other professionals, however there is still much more work to do.

During Q3 the Chancellor of the Exchequer announced the continuation of the Expanded Troubled Families Programme in his spending review speech late last year. Although we do not as yet know the details of our agreement, the budgets and numbers remain unchanged nationally. We expect to hear in February the details of our funding for the next four years. The delay is in part due to a redistribution of the funds through a renewed methodology.

The funding allocations are to be based on data from the current indices of multiple deprivation (IMD), updated demographics data and the income deprivation affecting children index (IDAC). This means some areas will see a rise in their allocations and some will see a fall. We do not envisage any changes in Doncaster as our positions on these indices has changed little. We have been told that there will not be any future reviews during the lifetime of the Programme.

So this is excellent news as we can begin to plan properly for a full four year period. Following this speech the Director of the Troubled Families Unit in the Department for Communities and Local Government (DCLG) asked areas if they would like to apply to increase the number of families they engage with in the first year (2015 /16) of the programme. We considered this carefully as we must demonstrate we are engaging with families following the principles as outlined below produced by DCLG recently, these are:

1. A lead worker is allocated to the family recognised as such by the family and other professionals
2. A whole family assessment has taken place
3. A whole family action plan is in place
4. The objectives in the action plan align to the priorities in the Outcomes Plan

We are confident that given the numbers we are able to engage with a further 59 families before the end of March this year so taking our year 1 cohort to 550 (from 491). This sends out a clear message to DCLG that Doncaster has a grip on the programme and is delivering. Our application has recently been accepted and signed off by The Director of the TF unit and Jo Miller CEO of Doncaster Council.

We have just completed our January claim. This is the first claim we are eligible to undertake due to the timescales involved in demonstrating sustained improvement (min 6 months from last incident). We expected this to be low numbers given the experiences of the early adopter areas (Wave 1 and 2 areas) and 'core cities' ( the top major cities across the country) who have been through the claim process in September last year. The range of claim numbers across the region is varied but Doncaster appears to be in the mid-range of the areas. The following figures were given by the respective areas as an audited numbers:

Jan 2016 claim figures (Before audit validation):

North Lincs –	3	(Wave 2)
Barnsley -	5	(Wave 2)
York -	12	(Wave 2) * Not submitting claim though due to audit charges.
Rotherham -	15	(Wave 3)
Lincolnshire -	20	(Wave 2)
Hull -	20	(Wave 2)
Doncaster -	22	(Wave 3)
Bradford -	30	(Wave 1)
N.E. Lincs -	30	(Wave 2)
East Riding -	60	(Wave 2)
Kirklees -	60	(Wave 2)
Sheffield -	80	(Wave 1)
N. Yorkshire -	150	(Wave 1)

There are now only two claim criteria we can go for, these are: Sustained and significant improvement across ALL assessed issues or continuous employment. Following the audit process our numbers went from 21 potentials down to 10 validated. This is not unusual in the first few claim processes as we iron out issues and clarify criteria and understanding across partners. The 'dropout' rate will decrease significantly as time goes on as it did in Phase 1. We are unable to determine the final figures from other areas as they also need to be audited.

No. of families identified as being eligible  
**808**

No. of families who we are working with  
**426**

No. of families claimed for sustained and significant improvement  
**3**

No. of families claimed for continuous employment  
**7**

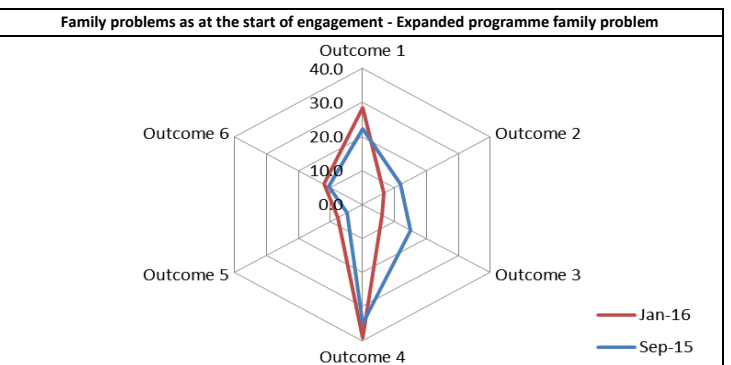
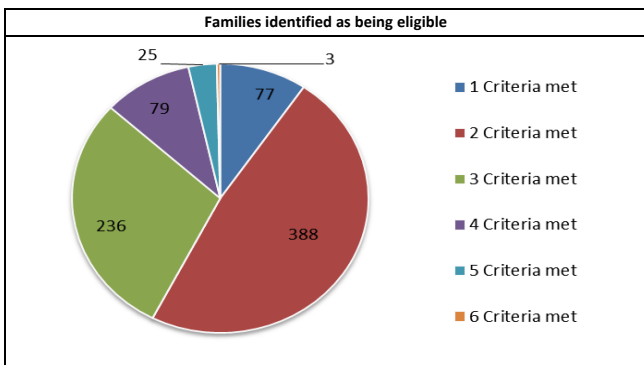
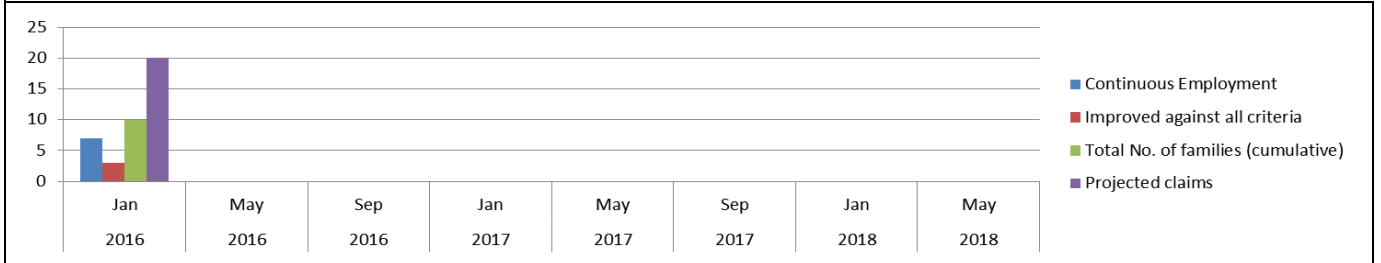
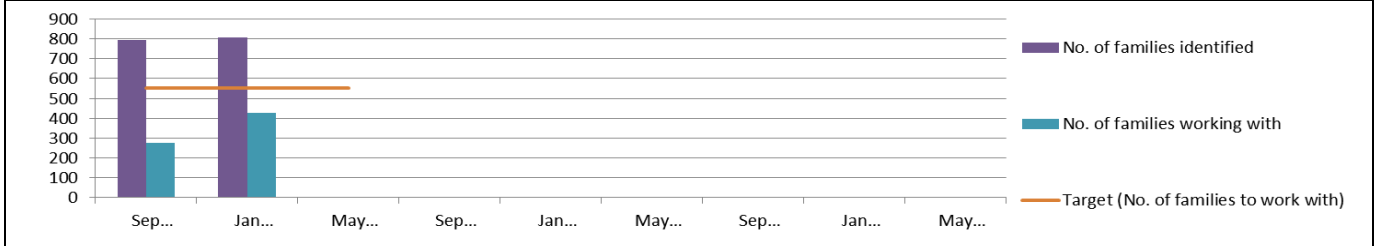
Doncaster was one of only 7 'Wave 3' (April 2015) areas to be included in the first Cost Savings Calculator report by DCLG last year. This report used data we sent to them on a sample of our families. The amount and quality of the data we sent enabled Doncaster to be included in the report. This report gives indications of the potential savings the programme is making with families and where the savings are being generated. This is the first of these reports but they will be a regular feature of the Expanded Programme fed by our returns to Government through the National Impact Study (NIS) and Family Progress Data (FPD) processes.

Due to the complex nature of the claim process in this programme we intend to report more on the ongoing progress of families across the range of issues identified through the whole family assessment. These will feature in the quarterly reports. It is important to show progress as this can indicate a variety of things including trends, interventions and issues.

Current processes mean family tracking and monitoring is done manually through the Neighbourhood Area Teams and central performance officers (now Strategy and Performance Unit). This has been satisfactory for Phase 1 and this initial claim for this Phase; however the numbers involved in the programme now make this far too unwieldy and rife with potential for errors. Our ability to undertake future claims relies heavily on our implementation of the case management system which to date has been fraught with difficulties. A technical issue with the system has delayed our implementation for nearly 6 months and is critical to the ability to deliver the programme. An option to proceed but with limited functionality has been agreed with the steering Group so we can progress but with limited reporting abilities. A new implementation plan has been developed and is to be implemented immediately.

Doncaster is progressing well but we have a great deal to do. The nature of the programme means we have much less direct control over processes and information, relying much more on wider services and partners to contribute their bit. There is still a great deal of work to do to embed this work and change the culture of working to a whole family model with a lead practitioner approach.

#### Eligibility and Payment by results performance



Family identified by	Grand Total	Family problems as at the start of engagement - Expanded programme family problem	% Met Jan 2016
Early Help Team	6	1 - Parents or children involved in crime or anti-social behaviour	28.40%
EWO	2		
GP	1	2 - Children who have not been attending school regularly	6.5%
Intensive Family Support Team	0		
SCO	23	3 - Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan	6.1%
Social Care	5		
School	1	4 - Adults out of work or at risk of financial exclusion or young people at risk of worklessness.	39.3%
Triage / MDT	119		
Other	23	5 - Families affected by domestic violence and abuse	7.7%
Data matching process	512		
Unknown (Data Quality)	116	6 - Parents or children with a range of health problems	11.9%
Grand Total	808		

### Demographics

	No. of eligible families	No. of Adults	No. of Children
Central	200	302	447
East	310	552	713
West	298	471	661
Total	808	1325	1821

Category	West	East	Central
No. of Children	661	713	447
No. of Adults	471	552	302
No. of eligible families	298	310	200

Central		East		West	
<b>53%</b> % of children (male)	<b>47%</b> % of children (female)	<b>53%</b> of children (male)	<b>47%</b> of children (female)	<b>51%</b> of children (male)	<b>49%</b> of children (female)
Average number of children = 2		Average number of children = 2		Average number of children = 2	
Average age of children = 10 years old		Average age of children = 9 years old		Average age of children = 9 years old	

### Stronger families data (Across all areas)

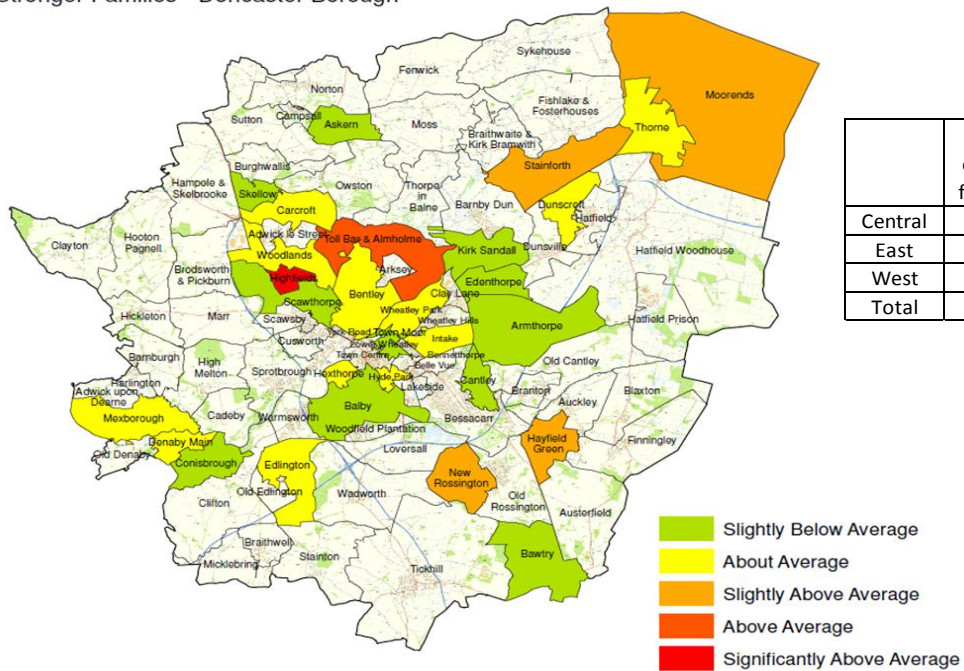
<b>Gender (All ages)</b> <p>■ Male ■ Female</p>	<b>Average number of children</b> <b>2.2</b> 	<b>Average age of children</b> <b>9</b> 	<b>Number of lone parent households</b> <b>175</b> <small>(21.7% of Stronger families identified)</small> 
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### Census 2011 (Doncaster)

<b>Gender (whole population)</b> <p>■ Male ■ Female</p>	<b>Average number of children</b> <b>1.7</b> 	<b>Average age of children</b> <b>9</b> 	<b>Number of lone parent households</b> <b>9,434</b> <small>(10.6% of all family households in Doncaster)</small> 
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### Distribution of Stronger Families in Doncaster

#### Phase 2 Stronger Families - Doncaster Borough



Map calculation - number of families per community divided by number of households in each community (from Census 2011) times 1000 population  
 Please note areas that have 5 or less families in have been removed from the map above to ensure no one can be identified

## Doncaster's Stronger Families Programme Latest progress (January 2016)



We are  
working with  
**426**  
families

Progress has been made with families that we have been working with since 1st April 2015. Our first PbR claim was made in January 2016 for families who achieved improvement against all their criteria (excluding any families who met any education criteria as we have not had 3 full terms) or an adult in the family who came off benefits and were in employment for at least 3 or 6 months depending on the benefit type. The following graphics illustrate where families have made progress against the 6 headline outcomes.



**57** Families  
have improved  
against Outcome 1  
- parents and  
children involved  
in crime or anti-  
social behaviour

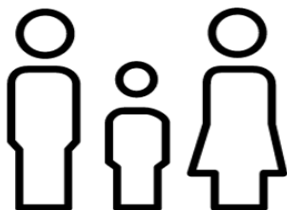


**10** Families have  
improved against  
Outcome 2 -  
Children who have  
not been attending  
school regularly

**29** Families  
have improved  
against Outcome  
3 - Children who  
need help



**21** Families have  
improved against  
Outcome  
4 - Adults out of work or at  
risk of financial exclusion  
and young people at risk of  
worklessness



**29** Families have  
improved against  
Outcome 5 -  
Families affected by  
domestic violence  
and abuse



**6** Families have  
improved against  
Outcome 6 - Parents  
and children with a  
range of health  
problems

**25** individuals who were in receipt of an out of work benefit (JSA, IS, ESA etc.) have secured a job but have not yet hit the required timescale for payment by results to be claimed.